alma

SRM / SPM
An agile web solution to drive suppliers' performance and to manage supplier risk

eSRM

eSRM is for any company, whatever their size or their organization, wishing to drive as simply, quickly and completely as possible the performance of their suppliers and / or willing to meet quality / ISO9001 requirements in terms of monitoring and evaluating suppliers' performance. eSRM is a web-based application accessible via any browser, really easy to use and to administrate.

Alma and Altaïs Conseil have combined their respective expertises in IT and in procurement excellence for offering a web-based solution that enables to manage suppliers' performance and to track their non-conformances.
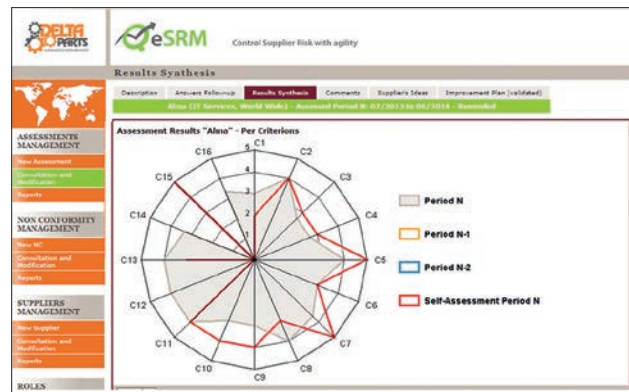
Main features of the solution

• Supplier information and profile management.
• Periodic supplier assessment.
• Management of supplier's non-conformances.
• Reporting of assessments and non-conformances.

Towards a complete solution for SRM / Supplier Risk Management

The solution is not intended to replace an ERP or a bidding online system, but to enable any company to complete its Procurement information system with a real SRM dimension covered in a way that combines agility and efficiency.

eSRM is the first brick of a wider SRM offer that will cover the three components of supplier risk: supplier performance (already covered by the version currently available), supplier qualification and contract management.

Advantages and benefits

• A web solution to drive suppliers' performance and to manage supplier risk.

• Simplicity and speed of use for the sourcing professionals and all stakeholders.

• Category/commodity management proven expertise integrated into the solution.

• The structured and collaborative process allows the right level of involvement of all stakeholders: sourcing professional, supplier, quality manager, technical contacts, etc.

• The suppliers being involved in the process, the solution provides a real and great framework to improve their performance, beyond the simple assessment.

• The system enables the company to instantly prove its compliance with ISO9001 requirements regarding supplier performance's evaluation and supplier non-conformances management.

Alma
Collaborative Solutions
15, rue Georges Perec - F-38400 Saint-Martin-d'Hères
Tel. +33 (0)4 76 63 76 00 - info@alma.fr
www.alma.fr/Solutions-collaboratives/

Altaïs Conseil
Procurement Transformation Solutions
155 impasse Côteau - F-38250 Saint-Nizier du Moucherotte
Tel. +33 (0)6 76 93 47 93 - contact@altais-conseil.com
www.altais-conseil.com

Main features

Supplier information and profile management

- The sourcing professional can invite any potential supplier to complete their profile (identity data, financial data, certifications, references, etc.) in the system before deciding whether the potential supplier is pre-qualified or not.
- Any qualified supplier can update their profile when necessary or on request made by the sourcing professional.
- Periodic supplier evaluation
- The sourcing professional creates and launches the evaluation in only a few minutes, follows it up at their rythm and adjusts it in real time if necessary.
- The evaluators score the level of supplier performance in a few clicks, according to a set of criteria pre-defined at company level.
- The supplier self-assesses through their dedicated interface and submits their ideas of improvement in a very easy way.
- The sourcing professional elaborates, finalises and manages – in a very flexible way – the supplier improvement plan including the actions for improvement and the related expected value.

Management of supplier's non-conformances

- Any company actor being in link with the supplier can declare in a few clicks any nonconformance that involves the supplier.
- The supplier's manager at company level coordinates – in a very flexible way – the technical and financial treatment of the non-conformance between the supplier and the right actors within the company.

Reporting

Any authorized employee (sourcing professional, Procurement manager, quality manager, etc.) can easily and instantly generate any report on the assessments performed or the non-conformances processed during a given period, for a list of sourcing professionals or a list of Procurement teams, for a list of suppliers, for a list of Sourcing categories, etc.

Administration

- The general administrator of the solution manages all basic parameters in a very natural way and does not need to be an IT specialist.
- The administrator of the Procurement team guarantees the list of the team members as well as the team supplier database; if there are several Procurement teams then there are several administrators.

Technical aspects and pre-requisites

- Web-based application accessible via any browser.
- "Single Sign On" can be implemented if the company LDAP directory is open to the solution.
- Company users' file to be integrated to the solution and associated protocol of updates to be implemented.
- Available in "license" mode or "SaaS" mode.

Languages

- Interface in English and French.
- Questionnaires, criteria and workflow messages are multi-lingual.

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